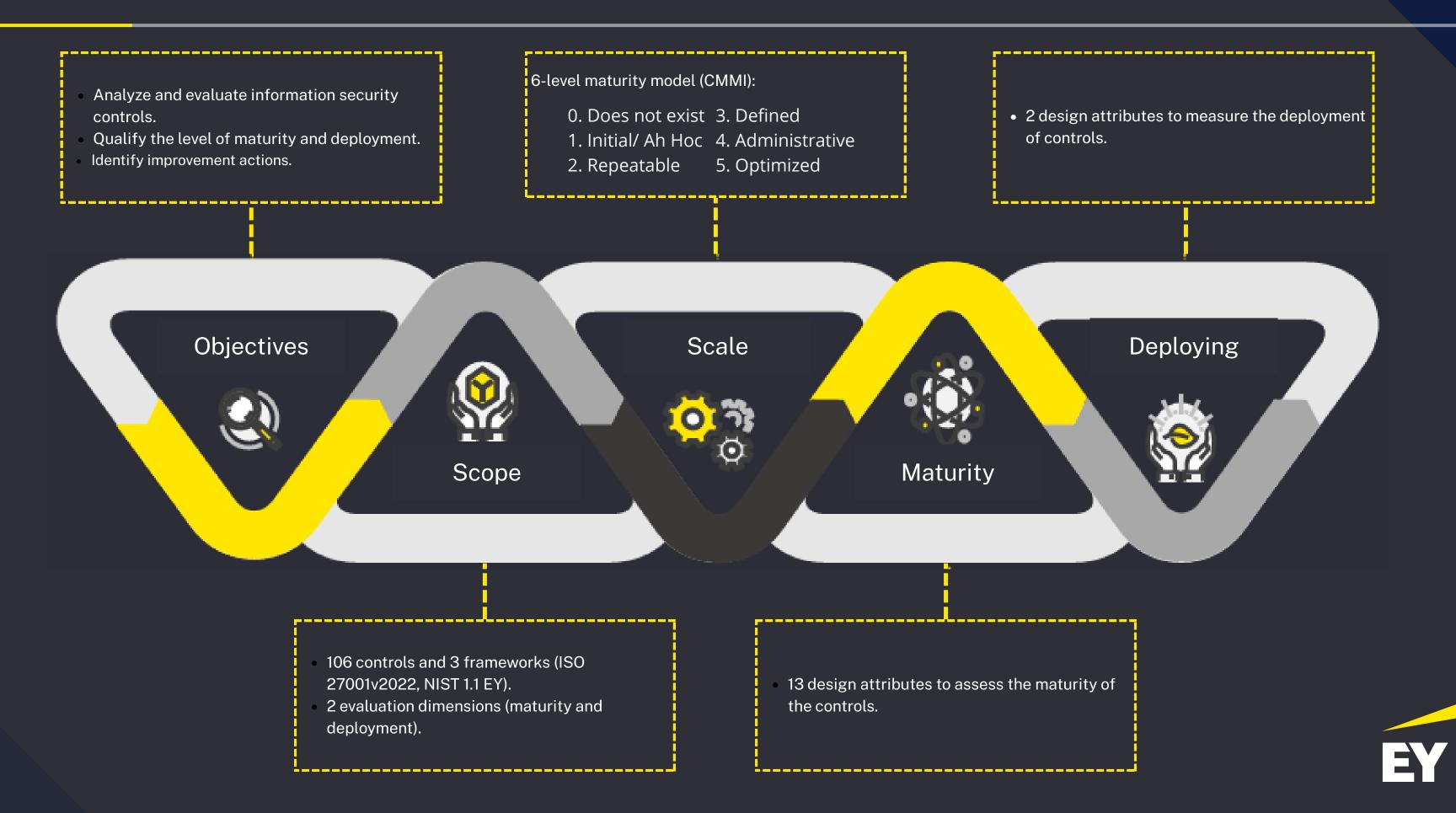
Objectives and scope of the assessment

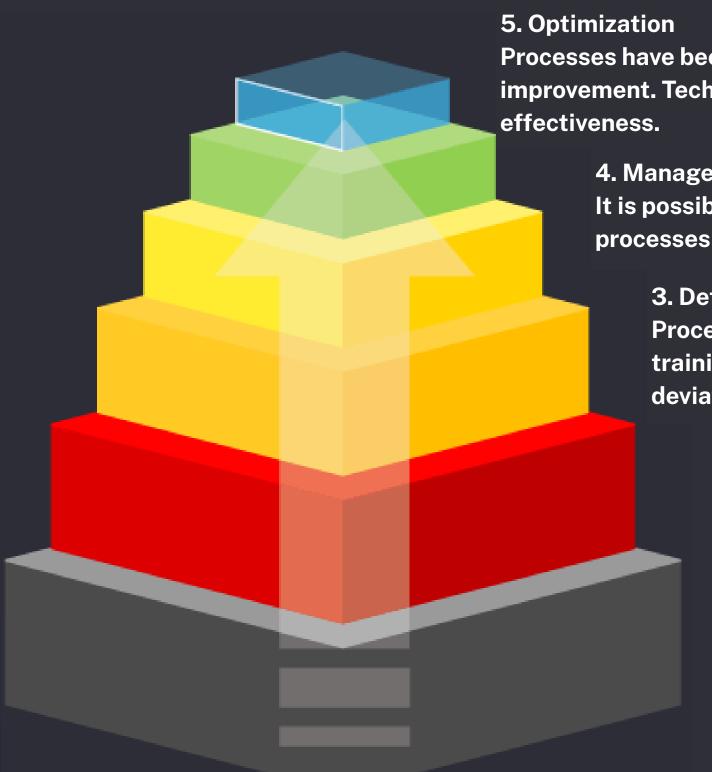


Objective and scope of the evaluation



Objective and scope of the evaluation

The maturity model consists of 6 levels, its objective is to evaluate how the control operates. To move to a higher level, not necessarily all measured level attributes must be met.



Processes have been refined to a level of leading practice and are based on the results of continuous improvement. Technology is used in an integrated way to automate workflow, improve quality and

4. Managed

It is possible to monitor and measure compliance with procedures and take action when processes are not working effectively. Processes are under constant improvement.

3. Defined

Procedures have been standardized and documented, and are disseminated through training. However, it is left to the individual to decide to use these processes, and deviations are unlikely to be detected.

1. Initial / Ad Hoc

It is recognized that problems exist and need to be solved. However; there are no standard processes, instead there are ad hoc approaches that tend to be applied on an individual or case-by-case basis. The general approach is disorganized.

0. Non-existent

Complete lack of any recognizable process. It is not even recognized that there is a problem to be solved.