Banco de Occidente

Technology Division - DRP

PROGRAMMING OF TESTS FOR THE TECHNOLOGICAL CONTINGENCY ENVIRONMENT YEAR 2025

Proposed Date		New Date	City	Test Type	Applications	Users	Technicians	Actual Date of Execution Observations
February	12 13 14		Bogotá	Closed	Applications from the Bogota Computer Center to CAPD Celta	YES	YES	**Completed**
March	5 6 7		Bogotá	Closed	Applications from the Bogota Computer Center to CAPD Celta	YES	YES	**Completed**
March	16		Bogotá	Network Integration		YES	YES	**Completed**
March	23 24	June 22 and 23	Bogotá	Integral - Abrupt	Weekend Activity	YES	YES	**Rescheduled**
April	6 to 13	October 19-26	Bogota - Cali	Partial Integral SFC - PCN	AS400	YES	YES	**Completed**
April	24	February 6	Bogotá	Standin Activation		YES	YES	**Completed**
May	21 22 23		Bogotá	Closed	Applications from the Bogota Computer Center to CAPD Celta	YES	YES	**Completed**
June	8 to 15	November 16-23	Bogotá	Partial Integral DRP - PCN	Offline applications or online authorizers	YES	YES	**Rescheduled**
June	8	March 16	Bogotá	Network Integration		YES	YES	**Completed**
June	22 23		Bogotá	Integral - Abrupt	Weekend Activity	YES	YES	**Rescheduled**
July	16 17 18		Bogotá	Closed	Applications from the Bogota Computer Center to CAPD Celta	YES	YES	**Completed**
July	21 22 23		Bogota - Cali	Closing	Tertiary copy: SERIVA	YES	YES	**Completed**
July	27	23-nov	Bogotá	Network Integration		YES	YES	**Completed**
August	17 18	November 16-17	Bogotá	Integral - Abrupt	Weekend Comprehensive Test Reserved	YES	YES	**Rescheduled**
September	6 to 13		Bogota - Cali	Partial Comprehensive SFC	Offline applications or online authorizers Alfyn	YES	YES	**Completed**
September	25	5-oct	Bogotá	Standin Activation		YES	YES	**Completed**
September	24 25 26		Bogotá	Closed	Applications from the Bogota Computer Center to CAPD Celta	YES	YES	**Completed**
October	19 to 26		Bogotá	Partial Integral SFC - PCN	offline applications or online authorizers	YES	YES	**Completed**
October	29 30 31		Bogotá	Closed	Applications from the Bogota Computer Center to CAPD Celta	YES	YES	**Completed**
November	16 to 23		Bogotá	Partial Comprehensive SFC	Offline applications or online authorizers	YES	YES	**Completed**
November	26 27 28	3 4 5 - Dec	Bogota - Cali	Closing	Tertiary copy: no line	YES	YES	**Completed**

Closed: Aim: Verify the correct functioning of the different applications according to the latest changes that have occurred in the production environment. Scope:to conduct tests without affecting the bank's services, in a controlled contingency environment. Areas Involved: Operations, Risk, Collections, Credit and Technology.	Integral and/or Abrupt : Aim: Validate the functionality of the CPAD, considering infrastructure, applications and the documented recovery plan, as well as train and exercise the CPAD staff who will be responsible for the execution of the recovery plan. Scope: Verify that the applications that are backed up in the CAPD are available. Areas Involved: Operations, Risk, Collections, Credit and Technology.	Networks : Aim:Verify the proper availability of the various communication elements in accordance with the latest changes in the production environment. Identify opportunities for improvement that will optimize recovery times in the event of a real-world incident and, where applicable, generate corresponding action plans with high priority implementation. Scope: Verify that all critical bank service connections are operational in the CAPD.Areas Involved: Technology, Operations.	Partial Integrals SFC - PCN : Aim: Verify the correct availability of the different communication elements and applications from the environment of the alternate data processing center CAPD. Scope:Partially verify that the channels and services hosted on the CAPD are available. Areas Involved:Operations, Risk, Collections, Credit and Technology.	Closing: Objective:Execute the cutting processes and validate the results obtained versus the results of the production processes. Scope:Simulate and execute application shutdowns without affecting bank processes in a controlled environment. Areas Involved:Technology, Operations.

2025 AWARENESS PLAN, AIMED AT EMPLOYEES AND CUSTOMERS				
ACTIVITY	**GOAL**	**ADVANCE**	**FINAL DATE**	**DESCRIPTION**
SI Conversation	4900	108%	dic-25	Topics: Phishing, vishing, ransomware, password security, information management
Client Webinar	1	100%	dic-25	Webinar with clients on information security
Training Spaces	1	100%	dic-25	Training and education in information security
Tips Email Int	12	108%	dic-25	Prevention of phishing, vishing, ransomware, password security, information management
Tips Email Ext	4	75%	dic-25	
Customer Mailings	12	83%	dic-25	Sending messages to customers who may be vulnerable to information security attacks
Successfactors Course	1	100%	dic-25	mandatory course on social engineering and cyberattacks
Publication in El Cuadre Magazine	2	100%	dic-25	The bank's internal magazine, called El Cuadre, provides updates on governance, challenges, and achievements in the area of information security.
Security Messages on Transactional Channels: * Branches * Mobile Banking * Transactional Portal	12	92%	dic-25	Customer communications through offices, mobile banking, and portals regarding password management
Facebook Security Tips	12	100%	dic-25	Creating information security tips for social networks
Instagram Security Tips	12	100%	dic-25	
Text Messages	12	133%	dic-25	Customer communications via text message regarding password management
Phishing Tests	3	67%	dic-25	Social Engineering tests on Phishing and Ransomware with the provider Entelgy
Ransomware tests	1	100%	dic-25	
Wallpapers	2	100%	dic-25	Creating background images for screens with tips on password management and information handling
Meeting with Canales	1	200%	dic-25	Information security review meetings with the channels and communications area together with our provider Entelgy
Meeting with Entelgy	1	200%	dic-25	
Communications meeting	1	200%	dic-25	